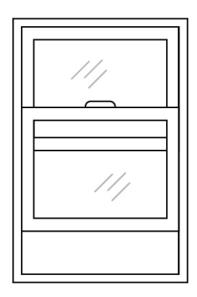


Last Updated: September 15, 2019

Thank you for selecting your wood window products from Precision Millworks, Inc. These products will provide you with value and peace of mind for years to come. Please read the following warranty information carefully, as there are certain limitations and disclaimers--as there are in all warranties--that must be included to insure that all parties understand how the product is to be installed and used. Per this warranty, Precision will supply new sash at no charge in the event of an issue. No labor will be covered.



Wood Components

All wood components of the Precision Series 200 Wood Double-Hung and Stationary Sash Window are warranted for a period of one year. Yearly inspection of paint and caulking and correction of any deterioration will protect wood components from exposure.

Glass in Windows 20-Year Warranty

Under normal conditions, Precision warrants their glass against failure for 20 years. A replacement sash will be delivered to Precision's distributor. Removal, installation, refinishing, and disposal are NOT covered by this warranty.

Hardware

All window hardware will be warrantied for a period of 1 year.

Other Parts And Components 1–Year Warranty

Precision purchases certain parts and components from other manufacturers. This includes but is not limited to weather-strips. Should these parts or components sustain failure that substantially impairs the operation of a product, Precision will provide replacement at no charge for a period of 1 year. Precision will make every effort to provide the same model as the original; that may, however, not always be possible, as we buy from the manufacturers of these components and the model in question may not be available. Any part, component, or product repair or replacement is warranted for the remainder of the original warranty period. Precision's warranty does not cover any cost of removal, installation, refinishing, disposal, or delivery/freight.

Painting

All wood sash must be painted within a period of 30 days after installation for warranty to be honored. Wood windows and millwork should be painted with standard oil base or latex paint using industry standard painting techniques after cleaning.

Painting wood extreme dark colors may create thermal expansion, as dark colors tend to absorb a greater amount of solar heat, which can cause wood to expand and contract excessively and warping/distortion can occur. Distortion of frame and sash components, paint adhesion loss, blistering and peeling could also result. Dark colors are any color that falls within the L value of 56 to 0 (L value, black = 0 and white = 100) can generate high localized temperatures in the product.

WARNING: Painting any wood product with a paint color darker than L value of 56 will forfeit the product warranty. If, despite the above warning, you should choose to paint products a dark color (as defined above), a paint specifically designed for these applications MUST be used. Whichever paint manufacturer is chosen must be contacted to verify the paint's reflective properties and suitability with regard to painting windows. Precision Millworks Inc is not liable for the paint used on our products or the result of its use.





Remedies

Certain components and/or unit(s) will be forfeited by certain actions or conditions, like the following:

- Improper installation of the product. All installation instructions are attached to the unit(s).
- Any damage that result from abuse, accident, or misapplication.
- Sloped or non-vertical installation or application.
- Use of any film, UV-limiting or sun-blocking to either surface of the glass.
- Exposure to certain chemicals, including, but not limited to, brick wash or muriatic acid, sodium hydroxide and other alkaline, and benzene.
- Damage resulting from security system attached or adhered to unit(s).
- Installation in or around an area containing a spa, swimming pool, sauna, or greenhouse.
- Installation in a camper, trailer, houseboat, or ship.
- Field modifications such as removal of brickmould or exterior casing.

Specific Exclusions

The following are excluded from any remedy provided in this warranty:

- Catastrophic Weather Conditions or Acts of God, including wind or wind blown-objects.
- Units that have a "Block Size" (W x H) of 35 square feet or more. These products are sold "As Is" and carry no warranty.
- Custom items that are built to the customer's specifications and are specified by Precision on order confirmation as "No Warranty."
- Damages from heat reflection from glass resulting in heat gain or vinyl distortion.
- Damages if product has been altered in any fashion with film, decals, etc.
- Damages resulting from handling or delivery by others.
- Damages resulting from improper installation or maintenance.
- Damages or stress to product brought on by building defects, settling or movement of structure.
- Loss of inert gases due to normal dissipation. Gases dissipate over time at different rates due to climate, use, and conditions.
- Claims for glass breakage, including stress cracks after installation.
- Normal wear and tear, including weathering.
- Consequential, incidental or punitive damages arising from any warranty claim, replacement, repair, or refund.
- Cost of removal or replacement of defective parts, glass, product, painting, refinishing, or disposal.

Warranty Claims Procedure

The warranties included herein are in lieu of all other warranties, expressed or implied, including any implied warranties of merchantability or fitness for any particular purpose.

Supplying replacement parts or making repairs under this warranty shall not extend the warranty time period of the warranty on the originally purchased unit(s).

No employee, dealer, distributor, salesperson, or representative of Precision Millworks, Inc., has the authority to alter or modify this warranty in any way, whether written or oral.

Precision Millworks, Inc., is not liable for any cost associated with removal, installation, refinishing, staining, or disposal of replacement units. Precisions Millworks, Inc., is not liable for any consequential, incidental, or punitive damages. The remedies set forth in this warranty are exclusive and the liability of Precision Millworks, Inc., from the manufacture, sale, delivery, resale, installation or use of any products(s) furnished to the customer, whether by contract, negligence, strict tort, or under any warranty or otherwise, shall not, unless expressly provided for in Precision Millworks' Warranty Policy, exceed the price of the product(s) upon which such liability is based.

This warranty is governed by the laws of the state of Georgia without regard to choice of law principles. If any portion or provision of this warranty is found to be unenforceable, all remaining provisions shall remain in full force and effect.

